

THE MOST ADVANCED TREATMENT.  
BY TRADITION.



**RUDOLFINERHAUS  
PRIVATE HOSPITAL**  
VIENNA'S LEADING PRIVATE HOSPITAL



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## WELCOME TO RUDOLFINERHAUS PRIVATE HOSPITAL.

Vienna, the capital of Austria, has an excellent reputation in medical circles. As early as in the mid-19<sup>th</sup> century, the so-called Vienna School was responsible for ground-breaking advancements in medicine. Rudolfinerhaus always played an important role in these advancements. Founded in 1882 by the famous surgeon Theodor Billroth along with other doctors, the hospital continues this tradition to the present day: medical specialists of international renown and a team of outstanding nurses focus the patient's well-being as the central point of all their actions.

At Rudolfinerhaus Private Hospital, you will find highly qualified top physicians from all specialties. You are free to choose the physician of your choice. The hospital is equipped with the newest methods of medical diagnostic investigation and treatment, combined with excellent and competent nursing around the clock and personal care. As well as the stress-free, relaxing and modern environment and services of a luxury hotel. You will receive medical treatment of the highest quality without waiting times. We attach the utmost importance to transparency and your satisfaction. Therefore, you will receive from us a cost estimate as well as our assistance in selecting the suitable specialist.

In general, the entire health care system in Austria is subject to very high safety standards. Thanks to these outstanding quality standards and their regulatory controls, Austria is a country with one of the best health care systems in the world. This begins from the training and ongoing advanced training of doctors and medical staff, and extends to patient safety, risk management, and structural safety. Rudolfinerhaus is the first private hospital of Austria whose overall quality is additionally certified in accordance with ISO 9001:2019 – an expression of our own high quality and safety standards.



# THIS IS RUDOLFINERHAUS.

## THE DOCTOR OF YOUR CHOICE ACCOMPANIES YOU

As a private patient you are free to select your doctor – among the best. Your treating physician will devote time to your concerns, take care of the processes involved in your care, and remain your point of contact for all medical matters. He will visit you daily on his round, and will be available for you on the phone at any time, including weekends. Thus, we guarantee comprehensive and best possible medical care.

At Rudolfinerhaus Private Hospital you will find only leading experts in their respective specialities. Many of these are University professors with access to the most modern and recent knowledge and methods of science, which they use for the benefit and optimum treatment of their patients in operations, treatments, and medication. All of our specialists are very well networked – mutually and internationally. You may utilise all our facilities, the complete infrastructure, and the entire know-how of our competent specialists. We are devoted to your safety around the clock: general practitioners with a degree in emergency medicine or internists and anaesthetists are available throughout the day and night at our hospital. And our highly qualified nursing staff will attend to your needs around the clock.

## PERFECTLY ORGANISED & WITH NO WAITING TIMES

The best possible care also means the swiftest possible care. You can be sure you will receive prompt treatment at Rudolfinerhaus. We ensure that all investigations, interventions, therapies and check-ups are organised perfectly during your visit – regardless of whether you are a hospitalised patient or an outpatient.

## ALL UNDER ONE ROOF

Distances are short within our hospital: from the Outpatient Clinic through X-ray, MRI, the laboratory, to physical medicine and rehabilitation – all important medical facilities are under one roof. Therefore, the processes are time-saving and smooth.



The big advantage for our patients is that the entire process – from the initial diagnosis to the end of the treatment – is conducted within the hospital in close interdisciplinary cooperation between specialists, nurses and therapists. With no time lag. This means predictable processes, less stress, and faster recovery.

## THIS IS HOW YOU COMMENCE YOUR STAY

If you have decided to undergo treatment at Rudolfinerhaus, the doctor in charge of your treatment will contact us, handle your registration, and make the necessary reservations. If you have any special preferences with regard to your room or wish to take a family member as an accompanying person, please inform your doctor on time. Before your admission, please contact your insurance and ensure they will bear the costs of the treatment. If you have no additional insurance, we will be glad to send you a cost estimate in advance. If you need further information we are always available for you.



IN THE MOST BEAUTIFUL ENVIRONMENT.  
IN THE BEST HANDS.

AN INTEGRATED APPROACH  
WITH A TEAM OF EXPERTS

Thanks to our long-standing excellent cooperation with the Medical University of Vienna and international hospitals you can be sure that, at Rudolfinerhaus, you will be treated only by top-ranking medical specialists of their respective field of expertise. At Rudolfinerhaus, specialists from all departments and sub-specialties will be available for consultation. We focus on the interdisciplinary approach. Through close exchange and cooperation between doctors, and the inclusion of nursing specialists, physiotherapists, dieticians or psychologists, we ensure that all aspects of diagnosis, treatment and follow-up care are examined and taken into account. You will always be in safe hands: at Rudolfinerhaus, general physicians with a diploma in emergency medicine and anaesthetists are on call around the clock.

An overview of the main medical specialties at Rudolfinerhaus:

- CARDIOLOGY
- INTERNAL MEDICINE
- ONCOLOGY
- ORTHOPAEDICS
- TRAUMA SURGERY & SPORTS TRAUMATOLOGY
- UROLOGY
- NEUROLOGY & NEUROSURGERY
- SLEEP LABORATORY
- GYNAECOLOGY, BREAST HEALTH & OBSTETRICS

In addition to comprehensive internal diagnostics and general surgery, we offer many other specialties such as ophthalmology, dermatology, ear nose and throat diseases, or plastic and reconstructive surgery. At our homepage you will find detailed information about the individual specialties.



OUR MEDICAL SPECIALITIES  
IN DETAIL

CARDIOLOGY

At Rudolfinerhaus we perform the entire spectrum of non-invasive – which means “outside the body” – diagnostic procedures for heart diseases in accordance with the most recent technical standards: heart ultrasound, 24-hour ECG, 24-hour blood pressure monitoring, and pacemaker control.

An exact diagnosis enables the doctor to select the best medication at the optimal dose in order to reduce the burden on the heart and alleviate symptoms. Setting the dosage of a drug correctly is an integral part of the treatment of heart disease.



## INVASIVE CARDIOLOGY & ANGIOGRAPHY

### CORONARY ANGIOGRAPHY

At Rudolfinerhaus we use the gentle transradial approach to perform a coronary angiography. By means of a cardiac catheter, vascular constrictions or occlusions are identified and – if necessary – treated with a stent which is placed by balloon dilatation. The catheter is introduced at the wrist. This avoids complications and enhances the comfort of the investigation. If an intervention on the heart or a bypass is needed, the subsequent treatment is conducted jointly with experienced cardiac surgeons of the Medical University of Vienna.

### CARDIAC CATHETER ABLATION

Cardiac arrhythmia that cannot be controlled with drugs can be eliminated by ablation in the areas triggering the condition. During this demanding intervention, diseased lesions in the heart muscle are obliterated and the heart usually returns to its natural rhythm permanently. The revolutionary 3D technique employed at Rudolfinerhaus utilises magnetic navigation catheter and thus reduces radiation exposure to a minimum.

## INTERNAL MEDICINE

Due to the availability of numerous specialists and comprehensive diagnostic procedures, we are able to cover every question related to internal medicine. Our pulmonology offers the complete range of diagnostic procedures from whole-body plethysmography to high-resolution CT. In case of hormonal or metabolic disorders like diabetes, our experts for endocrinology develop the perfect treatment strategy together with the patient: extending from the entire spectrum of therapies to training courses about nutrition and individual lifestyle modifications.

## ONCOLOGY

The earlier cancer is detected, the greater are its chances of being cured. We offer you all-round diagnostic investigation: from ultrasound and MRI to all laboratory investigations and nuclear medicine investigations. For the treatment of tumours of any type, an interdisciplinary team of doctors in a tumour board work out the best treatment for the individual patient. This includes not only medical measures but also holistic support for body and soul: through dieticians, psychologists, and specially trained nurses.

## ORTHOPAEDICS

Orthopaedics at Rudolfinerhaus is especially focused on restricted mobility and pain in the musculoskeletal system. We offer all conservative therapy options such as infiltration, infusion and pain therapies or targeted anaesthesia of the irritated nerve. If an operation is unavoidable, you are in the best hands of our top specialists.

## TRAUMA SURGERY & SPORTS TRAUMATOLOGY

Most injuries and chronic symptoms concern joints, ligaments and tendons. Experienced specialists in orthopaedic surgery and sports traumatology ensure optimum treatment. Minimally invasive surgical techniques, the best postoperative care, and individual rehabilitation programs restore your mobility as early as possible. We also have special expertise in hand surgery – thanks to our interdisciplinary team of medical specialists.

## UROLOGY

Our internationally well-known urologists help you if you have problems of the kidneys, bladder or ureter. Thanks to minimally invasive methods, we have treated female patients very successfully for urinary incontinence and vaginal or uterus prolapse. We offer men the important prostate screening investigation: early detection raises the chances of cure for prostate cancer to more than 80 %. And if the occasion arises, you are in the best hands with our experienced medical specialists.

## NEUROLOGY & NEUROSURGERY

Renowned medical specialists of neurology and neurosurgery are available for you at Rudolfinerhaus. Thanks to the most recent diagnostic techniques (EEG, EMG, nerve conduction velocity, cerebrospinal fluid diagnostics), all disorders of the nervous system can be identified: from diseases of the brain and spine to polyneuropathy. In close interdisciplinary communication with experts of other specialties, we develop individual multi-layered therapies – also in cooperation with psychologists, occupational therapists, speech therapists and dieticians.

## SLEEP LABORATORY

Sleep disorders are a serious sign of physical or mental disease. At our sleep laboratory, the quality of your sleep is measured precisely by our specialists of sleep medicine. This enables them to initiate targeted treatment. As sleep disorders are frequently associated with other diseases, you will be treated specifically and individually in close cooperation with other specialists at the hospital.

## GYNAECOLOGY, BREAST HEALTH & OBSTETRICS

At Rudolfinerhaus our renowned gynaecologists utilise all their knowledge and empathy for your benefit - in case you have questions about contraception or menopause, or even diseases and their treatment. We are also available for regular screening investigations such as mammography, cervical screening or cancer gene tests. After all, early detection raises the chances of cure to more than 80%. Even in the sector of treatment, top specialists and highly qualified nursing specialists are always willing to help– whether it is during surgery, minimally invasive gynaecological surgery, chemotherapy, or breast reconstruction by our specialists for plastic and reconstructive surgery. We also have our own obstetric ward in the hospital.

# MEDICAL DIAGNOSTIC INVESTIGATIONS & THERAPY SERVICES

Rudolfinerhaus Private Hospital offers an extensive infrastructure which provides a very wide spectrum of investigations within the premises. This, in combination with the required and available specialists to perform the procedures as well as inter-specialty cooperation with additional specialties, permits an exact diagnosis and yields reports of high quality. The efficient co-action of individual institutes and departments ensures smooth processes. The Institute of Diagnostic Imaging, the Private Outpatient Clinic for the entire spectrum of internal diagnosis, invasive cardiology, the Day Clinic & Endoscopy, nuclear medicine (the only private hospital of Austria offering this service), the central laboratory of pathology and histology, and an on-site laboratory are all located within the premises.

## DAY CLINIC & ENDOSCOPY

The Day Clinic at Rudolfinerhaus offers a large variety of endoscopic investigations and surgical interventions. Gastrosocopy and colonoscopy are routinely performed in twilight sleep and therefore painlessly – as part of so-called gentle endoscopy. Your anaesthesia or sedation is administered by a doctor specialised in anaesthesiology and intensive medicine. The removed tissue samples can be examined directly and immediately at our in-house histology laboratory. Therefore, the results are available within just 1 or 2 days.

- |  |  |
|--|--|
| · Gastrosocopy   | · Prostate biopsy  |
| · Colonoscopy, Virtual colonoscopy by CT, if necessary the removal of polyps (polypectomy) | · Liver biopsy   |
| · Proctoscopy, Rectoscopy  | · Iliac crest biopsy   |
| · ERCP (Endoscopy of the bile ducts and pancreas)  | · Arthrocentesis (joint tap)                                 |
| · Bronchoscopy   | · Lumbar puncture (spinal tap), cerebrospinal fluid puncture |
| · Cystoscopy   | · MRI in sedation  |
|  | · and many other therapies and treatments                    |

Our Day Clinic beds are designed as relaxation rooms with personal privacy. After the intervention you will be brought to your relaxation room, where you can wake up undisturbed and recover from the procedure. When you leave our Day Clinic, you will be able to take home all your reports – with the exception of the histology report



## DIAGNOSTIC IMAGING

The Institute of Diagnostic Imaging offers the entire spectrum of diagnostic radiological procedures for all regions of the body, organs, and vessels, with the newest devices. The investigations are performed by experienced radiologic technologists. Specialists in radiology will evaluate your images and draft the report. The interaction of modern technology and the best medical specialists ensures that you receive reliable reports of high quality. You can also access the reports online.

- |  |                                 |
|--|---------------------------------|
| · Computer tomography (CT)   | · Mammography as well as biopsy |
| · Magnetic resonance imaging (MRI)   | · Bone densitometry             |
| · X-ray  | · Dental computer tomography    |
| · Ultrasound diagnostics including colour duplex sonography of blood vessels | · Interventional radiology      |
|  | · Interventional pain treatment |
|  | · Second look                   |

For your safety, we have anaesthetists around the clock at the hospital. This may be essential if need anaesthesia – for instance because you suffer from claustrophobia or have pain.



PRIVATE OUTPATIENT CLINIC –  
DIAGNOSTIC INTERNAL MEDICINE

At our Private Outpatient Clinic we perform a large number of investigations in internal medicine and neurology.

CARDIOLOGICAL INVESTIGATIONS

- ECG, exercise ECG (ergometry)
- Cardiac ultrasound
- Carotid ultrasound (ultrasound investigation of the carotid artery)
- 24-hour ECG and 24-hour blood pressure monitoring
- Peripheral oscillography,
- diagnostic investigation of vascular constrictions, blood clots
- Invasive diagnostic procedures (angiography & electrophysiological examination)

DIAGNOSTIC INVESTIGATIONS IN RHEUMATOLOGY

DIAGNOSTIC INVESTIGATION OF DIABETES & METABOLIC DISEASES

INVESTIGATIONS OF THE LUNG

- Lung function test
- Whole-body plethysmography (full pulmonary function test)
- Video bronchoscopy

NEUROLOGICAL EXAMINATIONS

- Nerve conduction velocity (NCV)
- Electroencephalography (EEG)
- Electromyography (EMG)
- Cerebrospinal fluid diagnosis
- Dementia screening

LABORATORY

- Every type of diagnostic laboratory investigation (results delivered in 1–2 hours)
- Diagnostic investigations for allergies & intolerance

HISTOLOGY

At Rudolfinerhaus we have our own central laboratory of pathology and histology. Therefore, cytological and histological investigations and their results are available rapidly. In cooperation with the department of Diagnostic Imaging and the Day Clinic, precise histological results are provided for routine examinations, screening investigations and biopsies within 1–2 working days.

We are the only private hospital in Austria to offer intraoperative frozen-section diagnostic reports, which enable the surgeon to make a preliminary diagnosis when he/she encounters ambiguous findings during the operation. In addition to routine diagnostic procedures, we offer extensive additional investigations (special histochemical assays, immunohistochemistry, molecular pathology).

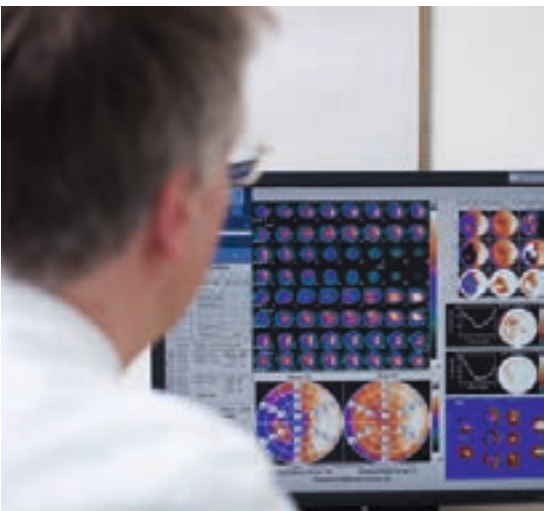
ANGIOGRAPHY

Performing more than 450 angiographies per year, interventional cardiology at Rudolfinerhaus is a leader among the private hospitals in Austria. Our modern devices ensure low radiation exposure during the intervention. In addition to low radiation exposure, the system provides very sharp images with very high resolution.

- Cardiac catheter examination & intervention
- Electrophysiological examination and cardiac catheter ablation

NUCLEAR MEDICINE DIAGNOSTICS

Nuclear medicine at Rudolfinerhaus investigates metabolic organs by means of scintigraphy. The functions of internal organs, the breast, the lymphatic system, the heart, brain and bones as well as cancer can be visualised very informatively by this procedure.



## INDIVIDUAL & PERSONAL NURSING CARE

AVAILABLE FOR YOU 24 HOURS A DAY –  
WITH COMPETENCE AND COMPASSION

The best medical treatment cannot be effective without competent and attentive nursing. Therefore, we have always given great importance to superlative training for our nursing staff. It is not merely medical and nursing competence that is important; humanity is equally important. That includes friendliness, empathy, and especially time, which each of our qualified professional nurses devotes to your personal care alone. The nurse will know you by name. She always has a sympathetic ear for you, and assists you at all times in case of questions or difficulties. She assists you in your recovery and in the optimal implementation of your therapy. Not only at the daily nursing round but also around the clock.

### SLEEP LABORATORY

The causes of sleep disorders can be investigated with great precision in the sleep laboratory. Especially in cases of persistent sleep disorders, it would be advisable to visit a sleep laboratory. The patient spends one or two nights (the night of diagnosis and therapy) in a patient room, will be monitored and will undergo a sleep medicine investigation through the night. This investigation by a sleep medicine specialist is a prerequisite for targeted treatment of the large number of diverse sleep disorders.

In view of the numerous existing sleep disorders, we cooperate closely with other specialists to provide individual treatment.

### PHYSICAL MEDICINE & REHABILITATION

We offer a wide range of physical therapy measures. For musculoskeletal, neurological and rheumatic diseases. Or for optimal preparation for surgery and subsequent rehabilitation. We address each patient's needs individually in order to provide the optimal tailored treatment programme, which is then implemented under the supervision of a medical specialist.

To accompany you in the best possible manner, we are also available for you at home. For instance, we offer a number of video tutorials and online consultations with your doctor.

### NUTRITIONAL COUNSELLING

Nutritional therapy can influence diseases positively through a modification of diet habits. For a large number of diseases, individually harmonised nutritional counselling may serve as a crucial supportive element of the overall therapy program. Together with your treating doctor, our dieticians work out tailored nutritional concepts for you.

### PSYCHOLOGY

The clinical and health psychology team at Rudolfinerhaus complements our range of medical, nursing and therapy services in providing a holistic therapy concept. We are available for all hospitalised patients and their family members at our hospital. You may also take individual sessions as an outpatient.



# OUR PRIVATE OUTPATIENT CLINIC – COORDINATES YOUR DIAGNOSTIC INVESTIGATIONS

## COMMUNICATION & MEDICAL REPORTS IN FOREIGN LANGUAGES

You can speak to our doctors and staff members in English. For all patients who speak little or no German or English, we offer interpretation services for a fee so you can communicate with our medical staff in detail. If you wish to have an interpreter, please let us know at the time of your registration so we can arrange an interpreter on time. Of course you can also bring your own interpreter.

If you wish, the reports can be translated into English or any other language for a fee. Your insurance may need the translated reports in your local language. If necessary, previous relevant reports in a foreign language can also be translated into German. Please let us know in advance so we can arrange this service for you on time. Our Medical Support will be glad to assist you if you have queries on the subject.

## MEDICAL SPECIALISTS & DIAGNOSTIC INVESTIGATIONS – PERFECTLY ORGANISED

If you wish to clarify a health problem as an outpatient or simply want to be sure everything is fine, our Private Outpatient Clinic is your first choice. Based on your question, the Private Outpatient Clinic arranges all the required investigations and consultations with one or several appropriate medical specialists on the appointed day of your examination, for the purpose of obtaining an exact diagnosis. You may access the entire infrastructure of our hospital. Just send a query to our Medical Support. Top medical specialists of all specialties will be available for you. If the consultations reveal that you need further investigations, we can arrange these swiftly. If you need an appointment with an additional medical specialist, we will make an appointment for you without delay – usually on the same day.

The Private Outpatient Clinic makes all of your appointments in sequence so the investigations are performed in consecutive order.

## ALL INVESTIGATIONS WITHIN THE HOSPITAL

The big advantage for you is that all investigations are performed under the same roof and evaluated immediately. The short distances do not only save your time; they also promote your health: rapid investigations permit the medical specialists of our hospital to initiate the required steps of treatment and the therapies much faster.





# SCREENING INVESTIGATIONS AT THE PRIVATE OUTPATIENT CLINIC

## IDENTIFYING PHYSICAL MALFORMATIONS ON TIME

A regular check helps to identify diseases early and lead a long and pain-free life. Therefore, Rudofinerhaus offers screening investigations tailored exactly to your personal needs: our check-up packages from which you can put your personal screening investigation programme together.

Detailed consultations with medical specialists, basic medical investigations and special investigations for the area you have selected are the elements of your check-up package. Of course we will be glad to compile your individual package for you, consisting of the services you need.

## CHECK-UP – A DAY FOR YOUR HEALTH

Your check-up day starts with a brief presentation of your individual schedule and a detailed preliminary consultation with a medical specialist. The individual examinations follow. After that it's time for a break – a free breakfast or lunch in our restaurant is naturally included. In the meantime, the doctor in charge of your treatment will evaluate your reports. Once all the results are available, he/she will hand these over to you and you will have a detailed final consultation with your doctor. This includes, of course, exact recommendations for the improvement of your health.

# OUR CHECK-UP PACKAGES

## BASIC CHECK-UP

Explanatory interview with a general physician or a specialist of internal medicine, including a basic clinical investigation, measurement of body fat and BIA, vaccination check, measurement of blood pressure, resting ECG, full blood & urine analysis, final consultation with the doctor and discussion of reports, breakfast or lunch free of charge in our restaurant

## EXECUTIVE CHECK-UP

Explanatory interview with a general physician or a specialist of internal medicine, including a basic clinical investigation, measurement of body fat and BIA, vaccination check, measurement of blood pressure, resting and exercise ECG, full blood and urine analysis, lung function, ultrasound of the abdomen, ultrasound of the heart, Doppler ultrasound of the carotid arteries, final consultation with the doctor and discussion of reports, breakfast or lunch free of charge in our restaurant

## HEART

Explanatory interview with a cardiologist, resting ECG, exercise ECG, ultrasound investigation of the heart, Doppler ultrasound of the carotid arteries

## WOMEN (recommended from the age of 45 years)

Explanatory interview with a gynaecologist, gynaecological investigation including a Pap smear, hormone status, bone densitometry, mammography and breast ultrasound

## MEN (recommended from the age of 45 years)

Explanatory interview with a urologist, investigation of the prostate gland, PSA value, prostate ultrasound

## SPINE

Explanatory interview with an orthopaedist, MRI of the cervical and lumbar spine

## BRAIN

Explanatory interview with a neurologist, MRI of the brain, specific laboratory values, Doppler ultrasound of the carotid arteries

## GASTROINTESTINAL TRACT

Gastrosocopy & Colonoscopy including anaesthesia, specific laboratory values, histology; polyps, if diagnosed, can be removed (polypectomy)

## SENSE ORGANS

Explanatory interviews & investigations with specialists of ear, nose and throat diseases and ophthalmology

## SKIN

Explanatory interview with a dermatologist, detailed investigation of the skin on the whole body

## SLEEP

Explanatory interview with a neurologist (specialist for sleep disorders), sleep medicine investigation, mobile sleep screening (an additional sleep laboratory investigation is possible)

## METABOLISM

Explanatory interview with a specialist of internal medicine & endocrinology, Registration of body composition including BIA measurement, ECG, blood pressure measurement, blood and urine analysis (including liver values, lipids and sugar)

## LUNGS

Explanatory interview with a pulmonologist  
Lung function, lung X-ray

## SPORTS

Basic check-up for returning to sports or medical clearance for amateur sportsmen/sportswomen to resume sports  
Explanatory interview with a cardiologist, blood pressure measurement, resting ECG, if needed exercise ECG, ultrasound of the heart and blood analysis.  
If desired, additional BIA measurement (analysis of body composition)  
Explanatory interview with a specialist of sports traumatology, clinical investigation of all muscles, joints, tendons & ligaments (if necessary diagnostic imaging investigations), recommendations for sports, final consultation with the doctor and discussion of reports, breakfast or lunch free of charge in our restaurant

## NUTRITION

Individual counselling session with a dietician in regard of specific questions concerning nutrition, including BIA measurement (analysis of body composition)

## STRESS

Individual counselling session with a psychologist, strategies to counteract stress and anxieties at work and in everyday life, dealing with sleep disorders or specific stress symptoms

You will find the costs of your check-up package at [www.rudolfinerhaus.at](http://www.rudolfinerhaus.at).

## YOUR INDIVIDUAL CHECK-UP PACKAGE

You wish to have a check-up package exactly tailored to your needs? No problem. You can book each service separately. Simply contact our Medical Support. We will be glad to put your individual screening investigation program together – as efficiently and expeditiously as possible. We network medical specialists of diverse specialities in order to clarify your specific problems through inter-speciality consultation.

Of course you can avail yourself of all services: from a gastroscopy, 24-hour blood pressure monitoring, to the sleep laboratory. And there will be no hindrance to a rapid evaluation of your reports: the samples are examined immediately at our in-house laboratory and the evaluation will be completed in one or two hours. Just enough time for a breakfast or lunch, which you are welcome to consume in our restaurant at our expense.



# MEDICAL SUPPORT. SERVING YOUR HEALTH.

## WE WILL FIND THE BEST DOCTOR FOR YOU. OR GET A SECOND OPINION.

Of course we support you in looking for the best medical specialist for your needs. If you send us your previous reports, laboratory data and results of diagnostic imaging investigations, the Medical Executive Office will scrutinise the reports carefully and then recommend the appropriate specialist for you. We will link you with the suitable doctor, who will then clarify the subsequent steps of treatment and other processes with you.

For many diseases it is meaningful to get a second opinion from another specialist. At any time, you can entrust yourself to one of the internationally recognised specialists at Rudolfinerhaus.

## TRANSPARENT COST ESTIMATE & QUESTIONS CONCERNING INSURANCE

We will then prepare a non-binding cost estimate. However, please note that medical treatments cannot be calculated exactly in advance. Any additional costs must be paid at the time of discharge.

Rudolfinerhaus Private Hospital has direct settlement agreements for in-hospital stays with a number of private insurance companies abroad. In other words, we send the invoice for the costs incurred during your stay directly to your insurance. If you have any questions on this aspect, please contact us. Regrettably, we cannot bill the costs of outpatient treatments directly. The costs of outpatient services will have to be borne by you and you may then submit the invoices to your insurance for reimbursement. If your stay or treatment is not covered by any insurance, kindly pay in advance the sum as mentioned in the cost estimate either by bank transfer or in cash (in Euro), with a maestro card or a credit card, at the time of admission.

## WE ASSIST YOU IN GETTING A VISA AND EVERYTHING ELSE YOU NEED.

If necessary, we will be glad to assist you in entering Austria and will send a visa invitation to the appropriate consulate in your home country.



If a member of your family wishes to be with you during your stay, it can be organised easily. Simply book a twin room. Or we will arrange a room in a hotel close by, which frequently offers special rates for family members of our patients. Please contact us on time if you wish to avail yourself of this service. We will be glad to make the necessary arrangements with our partners – as part of our chargeable all-round service, which includes the flight and airport transfer, sightseeing tours, opera tickets and hotel rooms for your accompanying person.

## ON REQUEST, WE SPEAK ALL LANGUAGES.

All of our doctors and staff members speak English. We also offer interpretation services for a fee so you can communicate with our medical staff in detail in your own language. If you wish, reports can be translated into English. For a fee, they can be translated into any other language. In case you need an interpreter, please let us know at the time of your registration so we can arrange the interpreter on time.







# NATURE AND LUXURY. FOR YOUR HEALTH.

## A UNIQUE PARK AT THE FOOT OF THE KAHLENBERG IN VIENNA

A view of our park spanning an area of 5,000 square metres or the sky above Kahlenberg – the majority of our rooms offer a spectacular view. The expanse of our historical garden with its stock of ancient trees invites you to linger at leisure and take pleasant walks.

Located in the newly adapted pavilions, our rooms offer the ideal atmosphere for your recovery. Flooded with light, spacious, a pleasantly reduced design, furnished with natural and harmonious materials. The special highlight is that every room has its own loggia or terrace. Here you can enjoy the fantastic view as well as fresh air and sunlight. The perfect retreat for you to focus entirely on yourself and your health.

## YOUR ROOM OF 5-STAR QUALITY

Nutwood furniture of high quality. Harmonious colours. Generous and spacious. Most modern and functional design. The rooms at Rudolfinerhaus offer the comfort of a luxury hotel. But they do more than that – they have been planned and furnished in accordance with organic building criteria. Thanks to component cooling and underfloor heating, you will be welcomed in a pleasant and individually adjustable room climate that fulfils the highest standards of hygiene.

If you wish, a family member may sleep in your room. Or you may book a suite. Please let us know your wishes in advance.



## ROOM FACILITIES

- Single room on request
- Generous and spacious
- Loggias and terraces overlooking the park
- Barrier-free sanitary rooms
- Individually adjusted room climate (component cooling, underfloor heating)
- Enhanced sound protection

## EXCLUSIVE ADDITIONAL SERVICES ARE INCLUDED

- Flat screen or terminal at the bed with more than 60 TV channels in 10 languages
- Digital media offers of national and international newspapers and magazines as e-paper editions
- Wireless internet in all rooms
- Towels of a luxury hotel standard
- Room service

# ENJOY THE ATMOSPHERE OF A LUXURY HOTEL.

## ENJOY FACILITIES AND SERVICES OF 5-STAR QUALITY

At Rudolfinerhaus you will feel as if you are in a luxury hotel. Your well-being helps you to recover your health faster. From an à la carte breakfast in your room to special menu items and the daily newspaper in the morning: in your room of 5-star quality our hotel staff will fulfil any desire you may have. Additional services such as the hairdresser, manicurist and pedicurist or a hotel room for your visitors coming from outside of Vienna shall be arranged rapidly and smoothly. Our reception is staffed around the clock.

- An à la carte breakfast is possible and can be ordered the previous day
- 24 h Reception service
- Room service
- Trained hotel service staff
- In-house à la carte restaurant
- Range of dishes: 26 types of diet, 225 options for combining diets
- Personal A1 terminal with access to numerous online media and the current range of dishes being offered
- A wide range of digital newspapers and magazines through wireless internet
- Wireless internet in the entire premises
- Shop in the foyer
- Free limousine service on the day of discharge in case of early check-out
- Lunch free of cost at the à la carte restaurant on the day of discharge in case of early check-out

## YOUR VERY PERSONAL MENU

Whether you consume a normal diet, a gluten- or lactose-free diet, a low-fat diet, a diet for diabetics, Arabian or kosher cuisine ... our chef takes any intolerance, allergy, or religious diet restrictions into account. All 26 diet types can be combined – thus you have 225 options. Besides, apart from the daily menu you have additional alternatives you can select from. Naturally, you can also enjoy your meal in the restaurant – alone or with your visitor.



## WELCOME TO OUR À LA CARTE RESTAURANT

In the foyer of Rudolfinerhaus you will find our elegant restaurant, which is open daily for you and your visitors. Here you can enjoy seasonal à la carte dishes as well as popular café classics and small snacks. Tempting desserts and pastries, coffee specialities and a large variety of teas make our restaurant a popular meeting place. Especially on warm days, our garden restaurant tempts you to linger and spend time.

On some afternoons our foyer becomes a concert hall. Thanks to our grand piano on which regular concerts are held for patients and visitors.

In the adjoining shop you will find a range of magazines, drugstore products, sweets and beverages.







# VIENNA – A MODERN CAPITAL CITY WITH AN IMPERIAL HERITAGE

A successful mixture of imperial tradition and contemporary creativity, Austria’s capital is one of the most popular tourist destinations in the world. Vienna owes its attractiveness to this exciting combination. It offers the most recent trends as well as responsible care of a valuable heritage and endearing traditions.

## MUSEUMS & EXHIBITIONS: WORD-CLASS ART

It’s not only the numerous buildings from imperial times that make Vienna a city of beauty and art: museums, art collections and artworks of world class can be viewed here. For instance, the Art History Museum with the largest collection of Bruegel paintings in the world, and the Art Chamber. Or the numerous works of Gustav Klimt and Egon Schiele in the Belvedere palace and the Leopold museum. The Albertina next to the opera house contains one of the most extensive and significant graphic collections in the world. The modern Albertina was opened in 2020 and is Vienna’s youngest museum for modern and contemporary art. In addition to valued collections, a number of special exhibitions await your discovery.

## CAPITAL CITY OF MUSIC

Vienna enjoys a special international reputation as a city of music. No other city has been home to so many composers of international fame: Mozart, Beethoven, Haydn, and many others. Vienna offers 120 performance stages, including 50 theatres, theatres for musicals, and numerous concert locations for music of all genres. The Vienna State Opera is a leading institution of international fame. The Vienna Philharmonic Orchestra are world leaders of their genre. With a large number of concerts, festivals and a whole-year cultural program, Vienna has a lot to offer culture lovers of every taste – especially fans of classical music will get their fill.

## A VISIT WITH A LOT OF FLAIR

Vienna offers luxury hotels with history as well as trendy boutique hotels. The city invites you to a wide range of pleasures: from sweets in cafes and typical Viennese bars to discovering Viennese cuisine, markets, or enjoying a relaxed shopping spree. The large luxury brands have discovered Vienna and present their goods in exclusive downtown boutiques.





# THIS IS HOW YOU REACH US



**AIRPORT**  
From Vienna airport you reach Rudolfinerhaus by taxi in just 30 minutes.  
If you wish we can arrange your pick-up from the airport, if necessary with an ambulance.

**UNDERGROUND CAR PARK**  
Rudolfinerhaus has its own underground car park with 200 carports and 7 electric filling stations. From the garage you have direct barrier-free access to the entrance of the hospital.

**LIMOUSINE SERVICE ON THE DAY OF DEPARTURE**  
On the day of your departure our limousine service is available for you from 9 am to 1 pm, and brings you free of charge to an address in Vienna. We will be glad to arrange airport transfer for a fee. The chauffeur will pay special attention to your needs. Please inform the ward the previous evening of the time you wish to be picked up.

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